

## ENERGYSHARE GETS \$2 MILLION MATCHING GRANT



Chip Mitchell

In October, Dominion committed up to \$2 million more in matching funds to **EnergyShare**, the company's ongoing energy assistance program.

All donations to the program will be matched dollar for dollar by the company. With its previous \$2 million contribution in June, Dominion's 2011 commitment totals \$4 million.

Now in its 30th year, **EnergyShare** has helped more than 500,000 individuals in need with their heating and cooling bills.

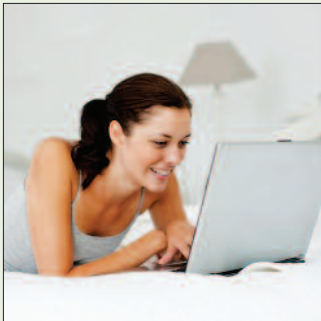
To qualify for help, an individual must live in Dominion's service area and either:

- *Be in danger of losing a primary heating source (unless the individual is a senior citizen);*
- *Meet income-based eligibility requirements;*
- *Be unemployed, or demonstrate a personal or family crisis.*

Customers can help fund **EnergyShare** by adding an extra \$1, \$2, \$5, \$10, \$20, \$25 or \$35 to their monthly Dominion bills or by including a separate check in any amount with their payment.

In addition, for each customer who signs up for Dominion's electronic billing program, **eBill**, a \$1 donation will be made to **EnergyShare** now through December.

To learn more about electronic billing and to enroll in eBill, visit [www.dom.com](http://www.dom.com). Search: **eBill**. To learn about EnergyShare, search **EnergyShare**.



### **eBill: free and fast**

Join the 16,000 Dominion North Carolina Power customers who have gone paperless.

With **eBill** you get the same information as a paper bill, plus monthly electronic reminders — and the service is free.

To get started, sign in at [Manage Your Account](#).



### **Be safe; stay warm**

Hypothermia strikes when the body's temperature drops below 95 degrees.

Though it usually occurs outside, hypothermia can affect people in a house in which the thermostat is turned down too low.

Especially at risk are seniors and those with health problems.

So, make sure your loved ones' homes are heated and comfortable.



Dominion North Carolina Power

[www.dom.com](http://www.dom.com)

1-866-DOM-HELP  
(1-866-366-4357)



## Replacing transformers to ensure reliability

Dominion has launched a \$20 million program to replace many older electric transformers on its distribution system.

These transformers are barrel-shaped devices mounted on utility poles.

They are used to “step down” or transform high-voltage electricity to a lower voltage that can be used in homes and businesses.

A single transformer typically serves anywhere from one to 15 customers.

Most of the replacements will take place in older neighborhoods where — over the years — customers have increased their electricity use through home additions or by adding more heating, air conditioning and electronics.

The **Neighborhood Transformer Replacement Program** is one of several major efforts the company has under way to enhance the reliability of its electricity delivery system.

Over the next two years, Dominion plans to spend more than \$1.7 billion on reliability initiatives.



## Grants awarded to N.C. schools

North Carolina A&T State University in Greensboro has been awarded a \$25,000 grant from the **Dominion Foundation**.

The funds are for development of student research opportunities in power analysis, green energy, local environmental issues and electronics power technology.

The grant was part of \$1 million awarded to 34 colleges in seven states. The funds support programs in business, engineering, environmental studies and student-led conservation initiatives.

Also, in a separate program, a \$7,500 foundation grant was issued to Perquimans Central School in Winfall in support of its *Science Through the Eyes of First Graders* program.

This grants program aims at meeting the needs of students K-12 by providing materials needed to develop a better understanding of science through real-life experiences.



Demetrius Martin

*Students at North Carolina A&T discuss the new synchrophasor, which provides real-time measurement of electrical quantities across a power system.*

## Stay safe this holiday season

Each year, fires occurring during the holiday season claim the lives of more than 400 people in the United States and cause nearly \$1 billion in damage, according to the U.S. Fire Administration.

Be safe this holiday season. Take these simple steps to reduce the chance of an accident in your home:

- *Before putting up your holiday lights, inspect them for frayed wires, bare spots, broken or cracked plugs and excessive wear. Use only lighting listed by an approved testing laboratory.*
- *Do not link more than three light strands unless the directions indicate it is safe to do so. Connect strings of lights to a power strip before plugging the strip into an outlet. Periodically check that the wires are not warm to the touch.*
- *Do not leave holiday lights on unattended.*

For more information about Dominion, visit [www.dom.com](http://www.dom.com). To contact us, please write to:

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**Dominion**